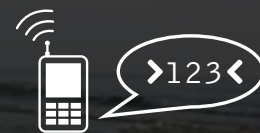


## VPN FOR CALLER GROUPS

LET USERS CREATE THEIR OWN USER GROUPS —  
INCREASE CUSTOMER LOYALTY AND GROW REVENUE!



With Amdocs VPN Caller Groups your customers can create their own user groups with predefined controls and usage parameters. Businesses that equip their employees with mobile phones or families wishing to control children's usage of the phone, can now do so while saving money.

By creating virtual subscriber groups, service providers can offer a variety of call control options. Subscribers can assign short dialing for group members and choose from various call forwarding options. By limiting and defining the way group members use their phones, customers can save a great deal of money while service providers can target these groups with special offers or provide discounts to promote their brand.

### AMDOCS SERVICE DELIVERY PLATFORM, THE COMPLETE PACKAGE

The VPN for Caller Groups service is part of the Amdocs Service platform and Value-Added Services (VAS) portfolio specifically designed for service providers. With dozens of out-of-the-box value-added services available, providers are set for quick service creation, rapid deployment to market and immediate ROI - all at an affordable cost.

### EVERYONE BENEFITS - SERVICE PROVIDERS AND THEIR CUSTOMERS

With the extensive experience and insight Amdocs has gained from partnering with service providers, we understand how to deliver maximum benefits to both you and your customers. Everyone benefits with VPN for Caller Groups!

### SERVICE PROVIDER BENEFITS

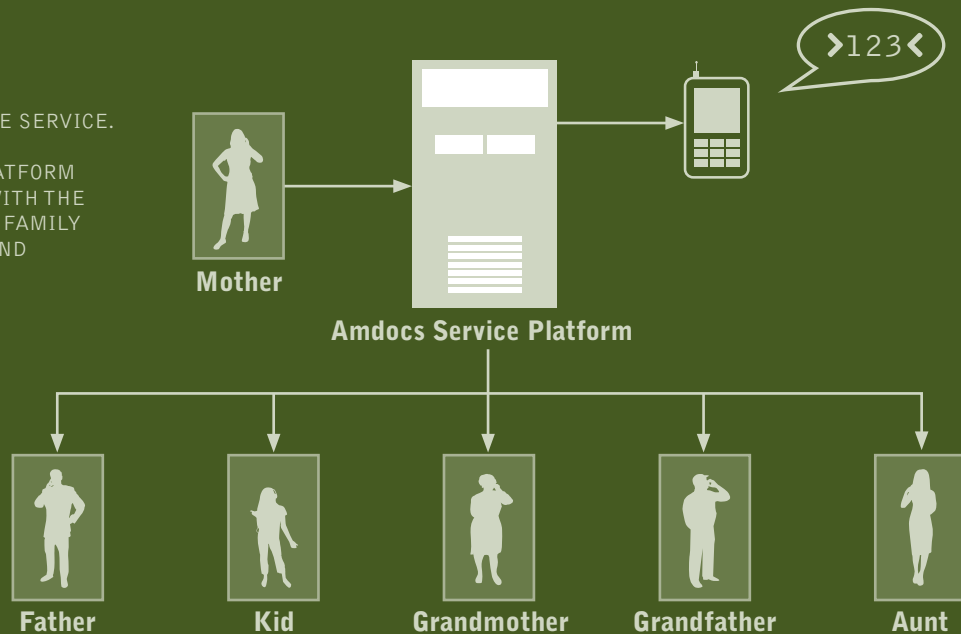
- > Gives you a competitive edge.
- > Rapid deployment to market.
- > Can operate over any network.

### SUBSCRIBER BENEFITS

- > A very effective way of controlling and saving costs for groups such as businesses and families.
- > All calls are captured — businesses don't miss out on any opportunity.
- > Increased customer loyalty for businesses.

1. MOTHER REGISTERS TO THE SERVICE.

2. THE AMDOCS SERVICE PLATFORM UPDATES HER ACCOUNT WITH THE SERVICE AND THE WHOLE FAMILY ENJOYS SHORT DIALING AND UNIFIED RATES.



## OTHER VPN OPTIONS

- > Flexible definition of short dialing to group members.
- > Controlled access to pre-defined numbers — subscribers can decide which group member can make calls outside of the group, block specific numbers or decide to cover the cost of predefined numbers only.
- > Self-Provisioning — add or delete members, change internal numbers or redirect numbers via IVR or web-based interfaces.
- > Set the size of each caller group — service providers can set the minimum and the maximum size of each VPN caller group and charge for each group size accordingly.
- > Varying rates for predefined phone numbers — groups can define which calls are subsidized and which aren't. Some numbers could be charged at a higher rate, while others might be free of charge (calls among group members, for example).
- > Generate usage report — reports can be generated on member usage at any time of the billing cycle.

## NETWORK COMPLIANCE

<b>Multi-Protocol Support</b>	<ul style="list-style-type: none"><li>&gt; INAP/CAMEL/ISUP to connect to the core network.</li><li>&gt; SMPP to connect to the SMSC.</li><li>&gt; Diameter.</li></ul>
<b>Multi Service Interfaces</b>	<ul style="list-style-type: none"><li>&gt; Web interfaces for self service.</li><li>&gt; SMS and USSD for notifications.</li></ul>

## ABOUT AMDOCS NETWORK BUSINESS UNIT:

The Amdocs Network Business Unit offers network-connected service delivery solutions specifically addressing the requirements and cost constraints of service providers worldwide. These solutions deploy quickly and enable operators to rapidly create, deliver and manage for innovative new services profitably, and with unmatched operational flexibility for true competitive advantage. For more information, visit [www.amdocs-network.com](http://www.amdocs-network.com)

## ABOUT AMDOCS:

Amdocs is the market leader in customer experience systems innovation, enabling world-leading service providers to deliver an integrated, innovative and intentional customer experience™, at every point of service. Amdocs provides solutions that deliver customer experience excellence, combining the software, service and expertise to help its customers execute their strategies and achieve service, operational and financial excellence. A global company with revenue of \$2.84 billion in fiscal 2007, Amdocs has more than 16,000 employees and serves customers in more than 50 countries around the world. For more information, visit Amdocs at [www.amdocs.com](http://www.amdocs.com).