

AMDOCS > CUSTOMER EXPERIENCE SYSTEMS INNOVATION



AMDOCS COMPACT CHARGING PLATFORM

CONVERGENT REAL-TIME CHARGING
FOR CAPTURING AND REALIZING REVENUE

amdocs



SIMPLIFY THE COMPLEXITIES OF BILLING

THE CHALLENGES YOU FACE TODAY DEMAND A LOT FROM YOUR CHARGING PLATFORM. HOW CUSTOMERS WANT TO PAY FOR THEIR SERVICE, OR WHETHER THEY ARE PREPAID OR POSTPAID SHOULDN'T MATTER. NOR SHOULD IT MATTER THAT DIFFERENT CUSTOMER SEGMENTS SPEND A LITTLE OR A LOT. YOU NEED A PROGRAM THAT IS INTEGRATED WITH ALL YOUR BUSINESS SYSTEMS, GIVING YOU TRULY END-TO-END BSS/OSS FUSION.

A SOLUTION THAT OFFERS REAL-TIME INFORMATION – WITH A CONVERGENT PREPAID/POSTPAID ENGINE THAT SUPPORTS VIRTUALLY ANY SERVICE, NETWORK AND PROTOCOL – WILL TAKE COSTS OUT OF THE BUSINESS WHILST AT THE SAME TIME ENABLE YOU TO ENHANCE SERVICE AND EXCEED CUSTOMER EXPECTATIONS. THIS WILL IN TURN INCREASE CUSTOMER LOYALTY, LIFETIME VALUE – AND YOUR BOTTOM LINE!

THE PRICING PLANS YOU NEED TODAY BREAKTHROUGH TRADITIONAL COST STRUCTURES AND GROWTH CONSTRAINTS AND ALLOW YOU TO LAUNCH NEW SERVICES AT AN APPROPRIATE PRICE POINT – REGARDLESS OF PAYMENT METHOD.

“THE AMDOCS CONVERGENT SOLUTION WILL ENABLE US TO PROVIDE OUR CUSTOMERS WITH ONE BILL, A MUCH BETTER AND BROADER SERVICE OFFERING, MORE PRICING OPTIONS, AND AN ENHANCED AND PERSONALIZED CUSTOMER EXPERIENCE.”

SERGEY SHIBANOV, CHIEF EXECUTIVE OFFICER OF VELTON TELECOM

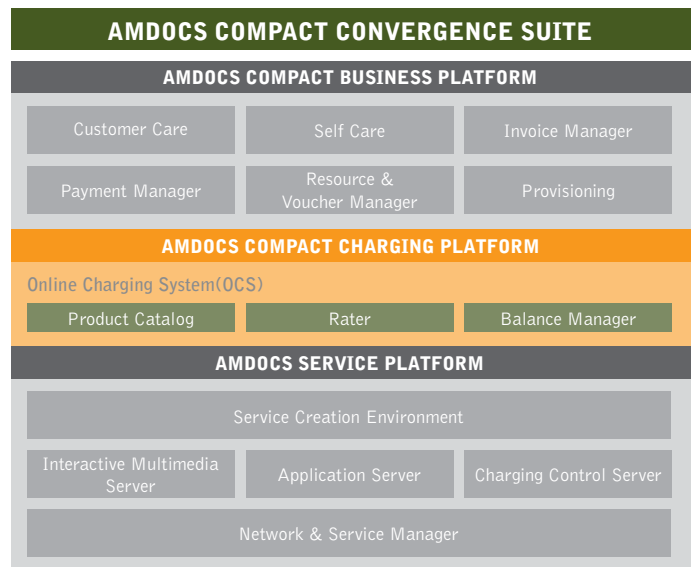
CUSTOMERS WANT CHOICE. NOW YOU CAN GIVE IT TO THEM — CONFIDENTLY

NEW SERVICES REQUIRE POWERFUL AND FLEXIBLE SUPPORT

Amdocs Compact Charging platform is a state-of-the-art, flexible solution with real-time charging capability and convergent prepaid/postpaid support for voice, messaging, data and value-added services.

As a modular, stand-alone product, it offers superior charging functionality for today’s service providers – but as part of Amdocs Compact Convergence Suite, it is a key component of a complete service enablement solution.

Amdocs Compact Convergence Suite is a set of modular, integrated products that span all functional requirements of service creation, delivery, control, charging and related business processes including billing and customer care. Developed with a single, cohesive vision in mind and using the latest technologies, the whole family unites to create a powerful, flexible and cost-effective product.





TO MAXIMIZE REVENUE, CAPITALIZE ON ALL OF YOUR OPTIONS

CONVERGENT CHARGING

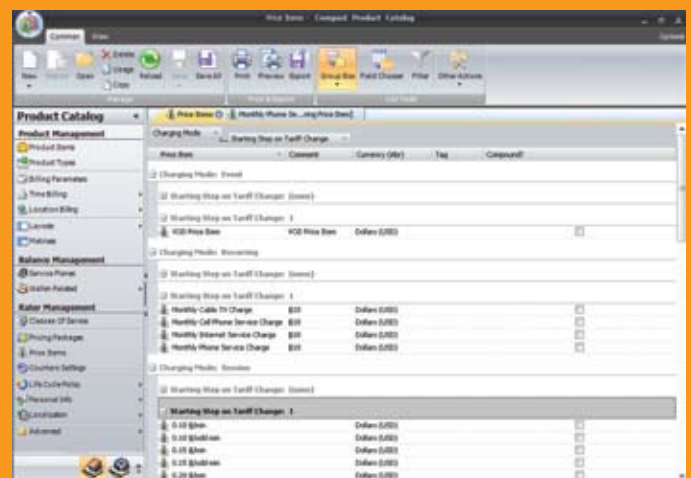
Amdocs Compact Charging platform contains a Compact Online Charging System (OCS), which is a convergent prepaid/postpaid solution that speeds up your charging process for products and services. The Product Catalog provides a single interface for the creation of price plans with many charging options. This enables you to significantly enhance customer service by offering lots of choices while also reducing operational costs. A Balance Manager provides an advanced functionality designed specifically for today's competitive prepaid/postpaid environments.

REAL-TIME RATING

The real-time rating functionality within the Amdocs Compact Charging platform addresses business needs at all levels: operational, marketing and financial. It supports voice, SMS, and data, as well as innovative value-added services. It also supports multiple instances within the same platform (e.g. for MVNE/O solutions) with a complete set of specifically designed management tools. Flexibility is crucial; the product easily interoperates with, and is integrated into, the Service Control layer over standard protocols (e.g. Diameter CCA).

DIFFERENTIATE ON RATING OPTIONS AND CUSTOMER SEGMENTATION

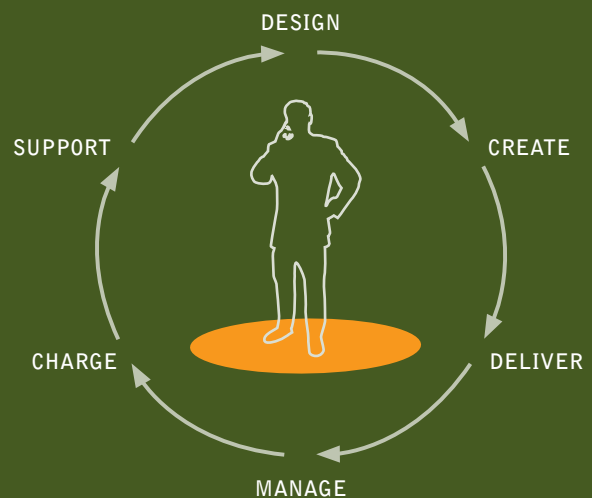
Amdocs Compact Charging platform includes a rating engine that raises the level of rating possibilities by offering an unlimited mechanism for real-time charging. Different rating structures and features can be presented to different customer segments. This helps you to differentiate on customer segmentation and enables you to set policies and define each combination of rating structures and features relating to a specific segment of your customer base.



SUPPORTS:
ANY NETWORK
ANY SERVICE
ANY PAYMENT METHOD

- > GSM, CDMA, WIMAX, IMS
- > FIXED-MOBILE CONVERGENCE
- > PRE/POSTPAID, E-VOUCHER, MONEY TRANSFER

COMPLETE SERVICE ENABLEMENT LIFECYCLE



PAYMENT OPTIONS THAT YOUR CUSTOMERS WILL APPRECIATE

MULTI-WALLET AND OTHER BALANCE MANAGEMENT CAPABILITIES

Amdocs advanced Multi-Wallet capability increases customer lifetime value by enabling subscribers to use a different wallet for each unique product or media type. A single subscriber can have a different price plan (or access a different account balance), depending upon the type of call or time of day. By using account balances and wallets (an account balance holds money whereas a wallet is a virtual entity that points to the account to be charged), this feature offers yet another way to differentiate across customer segments.

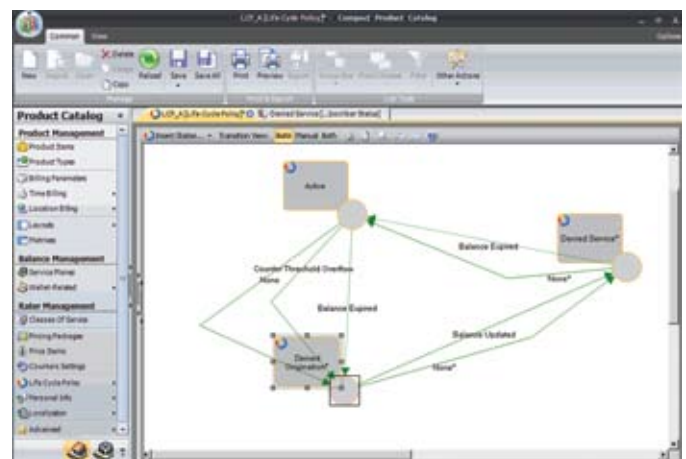
SUBSCRIBER LIFE-CYCLE POLICY

The Subscriber Life-Cycle Policy (SLCP) enables the creation of a life-cycle flow that moves subscribers from one logical status to another. It's a highly flexible tool that connects events – both internal and external – to actions, notifications and status changes.

AMDOCS COMPACT CHARGING PLATFORM: THE OPTIMUM ANSWER FOR YOUR PROFITABILITY

As communication becomes increasingly personalized and as service providers are able to tailor their offering to an increasing number of user segments, back office systems must be robust and flexible enough to seamlessly handle the diversity. Amdocs Compact Charging platform, as an integral module of the Amdocs Compact Convergence Suite, ensures that service providers can offer customers the very best and latest in functionality and the means to collect the revenue from it.

Amdocs Compact Charging Platform also supports a wide range of bonus and loyalty programs that increase subscriber satisfaction, usage, retention and – ultimately – your revenues. In summary, Amdocs Compact Charging platform is the optimum answer for service provider profitability.



ABOUT AMDOCS NETWORK BUSINESS UNIT:

The Amdocs Network Business Unit offers network-connected service delivery solutions specifically addressing the requirements and cost constraints of service providers worldwide. These solutions deploy quickly and enable operators to rapidly create, deliver and manage for innovative new services profitably, and with unmatched operational flexibility for true competitive advantage. For more information, visit www.amdocs-network.com

ABOUT AMDOCS:

Amdocs is the market leader in customer experience systems innovation, enabling world-leading service providers to deliver an integrated, innovative and intentional customer experience™, at every point of service. Amdocs provides solutions that deliver customer experience excellence, combining the software, service and expertise to help its customers execute their strategies and achieve service, operational and financial excellence. A global company with revenue of \$2.84 billion in fiscal 2007, Amdocs has more than 16,000 employees and serves customers in more than 50 countries around the world. For more information, visit Amdocs at www.amdocs.com.

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CHINA

INDIA

JAPAN

THAILAND

EUROPE, MIDDLE EAST & AFRICA:

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FRANCE

GERMANY

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